

# Mason Family Chiropractic

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## Attention Medicare Patients

We welcome you to our office and count it an honor to serve you. We would like to take this opportunity to explain what Medicare covers and does not cover in a chiropractic setting.

### They Cover:

- Active/Corrective Spinal Manipulations (Adjustments)

### They Do Not Cover:

- Initial Office Exam (done during initial office visit)
- Subsequent Office Exam (done anytime a review is needed or new injury occurs)
- X-rays ordered by a Chiropractor even if not performed in our office
- Labs ordered by a Chiropractor even if not performed in our office
- Physical Therapy/Laser Therapy done in a chiropractic office
- Nutritional Supplements
- Nutritional Consultations
- Manipulations (Adjustments) of any area other than the spine
- Maintenance Spinal Manipulations (Adjustments)
- Durable Medical Equipment

### How will my supplement help?

A Medicare Supplement such as AARP, Bankers Life, Royal Neighbors, etc will only cover the co-insurance and deductible on the service that Medicare pays for under the above stated "They Cover" section.

### How will a "true" secondary work?

A true secondary typically will cover what Medicare does not pay for in a chiropractic setting. A "true" secondary may or may not have a deductible that needs satisfied prior to their payment on claims. Each secondary is structured uniquely and we will call to verify your benefit with your company. Please understand that what we are told by the insurance company is the customer service representative's understanding and interpretation of your policy and it does not guarantee payment.

*Please note:* There are times when the "true" secondary will not pay due to their fee structures and allowances which then leaves you responsible even though you have a secondary insurance.

### Your Responsibility

It is your responsibility to supply us with accurate & current Medical ID cards.

It is your responsibility to pay all non-covered services.

It is your responsibility to pay all co-insurance amounts if you do not have a supplement policy and if your "true" secondary will not be making payment.

*Please feel free to speak with the office manager if you have any additional questions. We will be more than happy to help you better understand how Medicare works in a chiropractic setting.*

*Yvette Noel, Office Manager*